

NATIONAL ELECTRIFICATION ADMINISTRATION

	Component				Annual Target	3rd Quarter		
	Strategic Objectives (SO)/Strategic Measure (SM)	Formula	Weight	Rating System		Target	Actual	
Social Impact	SO 1	To empower member-consumers as responsible owners of the Electric Cooperatives						
	SO 2	To ensure that the Electric Cooperatives provide accessible, adequate, quality, and reliable service						
Stakeholders	SM 1	Number of completed and energized sitio projects	Total actual completed and energized sitio projects	25.00%	Actual/Target	1,817	500	500
				Sub-total	25.00%			
	SO 3	To ensure that the Electric Cooperatives provide accessible, adequate, quality, and reliable service						
	SM 2	Percentage of ECs adopting the Performance Scorecard Model	$\frac{\text{ECs adopting performance scorecard}}{\text{Total number of ECs}}$	5.00%	Actual/Target	90% (109 ECs)	86.80% (105 ECs)	88.40% (107 ECs)
	SM 3	Improved EC Overall Performance Rating (2017) from "B" or "C" to at least "A" Rating	$\frac{\text{Number of improved ECs}}{\text{Total Number of ECs under "B" and "C"}}$	10.00%	Actual/Target	4	4	6*
	SM 4	Percentage of Satisfied Customers	Third Party survey results	5.00%	Actual/Target (0% = if less than 80%)	90%	-	-
	SM 5	Number of EC officials and employees graduated from certification/competency programs	Absolute Number	5.00%	Actual/Target	2,150	650	552**
				Sub-total	25.00%			
	SO 4	To enhance networking to gain support for program implementation						
	Financial	SO 5	To sustain the organization's viability and ensure accountability and transparency					
SM 6		Amount of loans facilitated (PHP Billion)	Below PHP 1B is 0%. For the amount \geq PHP 1B, 8% is proportionally distributed, i.e. $\frac{\text{Actual amount of loans facilitated } \geq \text{ PHP 1B}}{(\text{Target amount} - \text{PHP 0.999B}) + 8\%} \times 100\%$	8.00%	Actual/Target	1.700	0.650	0.508***
SM 7		Percentage of ECs under Category B, C and D provided with loans	$\frac{\text{Category B, C and D ECs provided with loans}}{\text{Total number of B, C, and D ECs}}$	5.00%	Actual/Target	59%	55%	55%
SM 8		High collection efficiency maintained (%)	$\frac{\sum \text{amount collected}}{\sum \text{amortization due}}$	7.00%	Actual/Target	100%	100%	100%
			Sub-total	20.00%				

* Based on the 2017 EC Overall Performance Assessment (updated as of September 21, 2018)

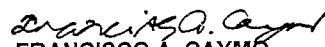
** Cumulative total for the year is 2,704

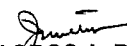
*** Cumulative total for the year amounts to PHP 1.722

J. Cayson

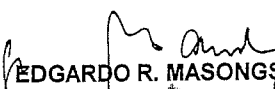
	Component				Annual Target	3rd Quarter		
	Strategic Objectives (SO)/Strategic Measure (SM)	Formula	Weight	Rating System		Target	Actual	
Internal Process	SO 6: To upgrade organizational infrastructures							
	SM 9	Percentage of sitio electrification projects funded that are fully compliant with NEA standards and specifications	$\frac{\text{Total compliant projects}}{\text{Total funded projects}}$	8.00%	Actual/Target	80% of projects done as of end of Sept. 2018	-	-
	SM 10	Percentage of sitios completed and energized within 180 calendar days from release of funds to ECs	$\frac{\text{Actual percentage of sitios completed and energized within 180 calendar days from release of funds to ECs}}{[\text{Target rate}]}$	6.00%	Actual/Target	80%	-	-
	SM 11	Percentage of regular loans released within prescribed processing periods:						
	SM 11a	Regular-Term Loans	$\frac{\text{Loans released within period}}{\text{Total complete loan applications}}$	2.00%	Actual/Target	100% (released within 24 days)	100% (released within 24 days)	100% (released within 24 days)
	SM 11b	Short-Term Loans	$\frac{\text{Loans released within period}}{\text{Total complete loan applications}}$	2.00%	Actual/Target	100% (released within 13 days)	100% (released within 13 days)	100% (released within 13 days)
	SM 12	Percentage of calamity loans released within 7 days	$\frac{\text{Loans released within period}}{\text{Total complete loan applications}}$	2.00%	Actual/Target	85%	85%	100%
			Sub-total	20.00%				
Learning and Growth	SO 7: To enhance human resources' knowledge, skills and behavioral competencies							
	SM 13	QMS ISO Certification	Maintained ISO Certification	5.00%	All or Nothing	Surveillance Audit Passed	-	-
	SM 14	Percentage of employees with required competencies met	$\frac{\text{Total number of employees with required competencies}}{\text{Total number of employees}}$	5.00%	All or Nothing	Increase from Baseline	-	-
			Sub-total	10.00%				
			TOTAL	100.00%				

Certified Correct:


FRANCISCO A. CAYMO
Department Manager, Corporate Planning Office


MILAGROS A. ROBLES
Acting Department Manager, Finance Services Department

Approved by:


EDGARDO R. MASONGSONG
Administrator